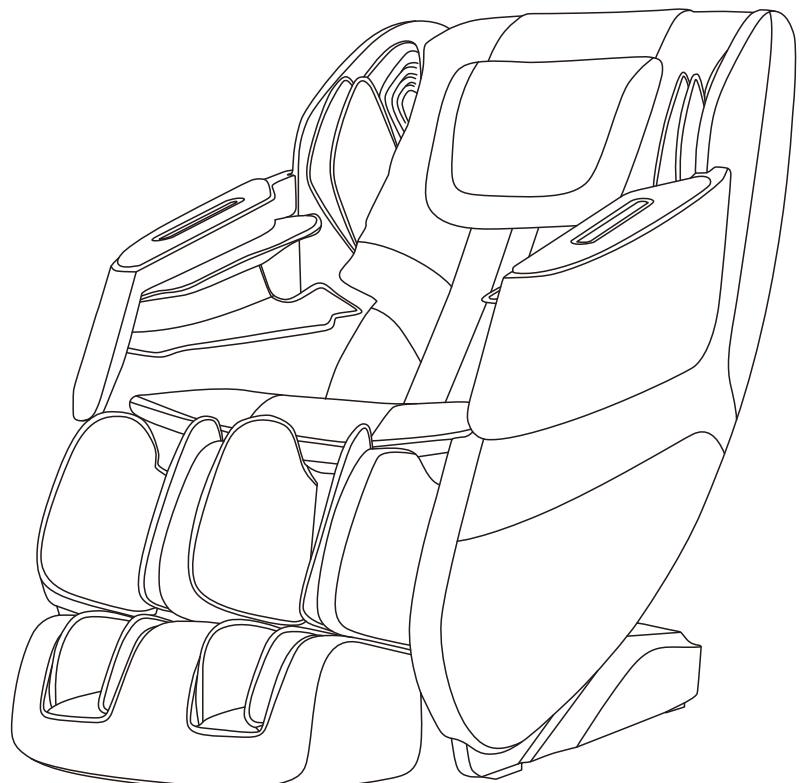


**Titan**

## **GRANDE XL MASSAGE CHAIR**

**OPERATION INSTRUCTIONS**

**SAVE THESE INSTRUCTIONS**



Thanks for purchasing this product. Please read this manual instruction carefully in order to know how to use this product correctly before operation. Please pay more attention to some important safety warning and keep this manual book properly for future use.

Note: Our company reserves the right to change and explain the design of the product. If there is some difference between the product function in market circulation and the description in the manual, it is a normal update of the product, and our company will not inform you otherwise. The specific product function and color shall prevail in kind.

## TABLE OF CONTENTS

### Before use

---

Safety Precautions -----	02-05
Installation parts -----	06
Place massage chair -----	07-08
Before use -----	09-10
Product structure -----	11-14

### Usage method

---

Operation Instructions -----	15-21
Massage close -----	21

### Maintain

---

Cleaning and Maintenance -----	22
--------------------------------	----

### Important

---

Troubleshooting -----	23
Product Specifications -----	24

## Safety Precautions must be observed

- Please read all relevant instructions carefully before use.
- The notes marked here will help you to use the product safely and correctly.
- In order to clearly indicate the extent of harm and damage, precautions are divided into "**Warning**" and "**Caution**" that may be caused by incorrect use. Both of them are important for safety and must be followed.

 <b>Warning</b>	Indicates that serious injury or death may result from improper use.
 <b>Caution</b>	Indicates that misuse may cause minor injury or property damage.
■ Please pay attention to the symbol before each safety item.	
 <b>Forbidden</b>	Absolute prohibition

<b>The following populations should not use this product</b>	
 <b>Forbidden</b>	<ul style="list-style-type: none"> <li>■ The device is not intended for use by persons (including children) with physical disabilities, sensory or neurological impairments or who lack experience and common sense, unless they are supervised and instructed in the use of the device by those responsible for their safety. Children must be supervised to ensure they do not use tools for play.</li> <li>■ Patients with osteoporosis.</li> <li>■ Patients with severe heart disease and wearing implantable medical devices such as pacemakers and defibrillators that are susceptible to electromagnetic waves.</li> <li>■ People who have a fever (above 38 degrees).</li> <li>■ Pregnant women or shortly after childbirth and during their menstruation period.</li> <li>■ People who follow medical advice and are prohibited from receiving massage due to thrombosis, aneurysm, severe varicose veins, or other circulatory diseases. Within two weeks after the appearance of blood clots, it is strictly prohibited to massage any form of body parts that have blood clots.</li> <li>■ Patients who are injured or have a skin disease.</li> <li>■ When unsupervised, any children are under the age of 14 and those unconscious are not allowed to use this product.</li> <li>■ People who require rest or feel unwell as instructed by a doctor.</li> <li>■ People with spinal abnormalities or scoliosis are prohibited from receiving this product due to medical advice due to other diseases.</li> <li>■ People whose bodies are wet are forbidden to use this product.</li> <li>■ This product has a hot surface. Persons insensitive to heat must pay attention when using this product.</li> </ul>

## Safety Precautions must be observed

### Important safety warnings

 <b>Warnings</b>	<ul style="list-style-type: none"> <li>■ Keep children away from the movable parts of this product.</li> <li>■ Use the well-grounded power supply unit suitable for this product.</li> <li>■ Pull out the plug after use or before cleaning to avoid any damage to physical injury or the product.</li> <li>■ Operate this product as instructed in this manual.</li> <li>■ Do not use any parts or accessories which are not recommended.</li> <li>■ Do not use this product outdoors.</li> <li>■ Do not use near open flames such as stoves, and do not smoke while using.</li> <li>■ Do not use heating equipment such as electric blankets on this product.</li> <li>■ Do not sit on the back of the chair, leg massagers, shoulders, armrests, or stand on the seat.</li> <li>■ Please read the Operation Instructions carefully before operation.</li> <li>■ Never use this product for any other purpose not listed in the manual.</li> <li>■ 20 minutes of usage each time is recommended.</li> <li>■ Do not use this product if the cover or leather is broken or damaged.</li> <li>■ Do not drop anything into this product.</li> <li>■ Never fall asleep while using this product.</li> <li>■ Do not use this product if you are drunk or feel unwell.</li> <li>■ Do not use this product within one hour after a meal.</li> <li>■ Do not use this product with excessive force to avoid any injury.</li> <li>■ Do not use for purposes other than massage.</li> <li>■ If the supply cord is damaged, to avoid danger, it must be replaced by a professional from the manufacturer, its maintenance department or similar department</li> </ul>
---	--

<b>Operating environment</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ Do not use this product in a very moist environment such as the bathroom.</li> <li>■ Stop using this product immediately when the ambient temperature changes sharply.</li> <li>■ Do not use this product in any heavily-dusty or caustic environment.</li> <li>■ Do not use this product in a small space or a place without good ventilation.</li> </ul>

## Safety Precautions must be observed

Storage conditions	
 Caution	<ul style="list-style-type: none"><li>■ Storage room temperature: 5 °C to 40 °C.</li><li>■ Relative humidity (RH) between 20% and 80%; free of corrosive gases, and a well-ventilated room.</li></ul>

Product service and maintenance	
 Caution	<ul style="list-style-type: none"><li>■ This product should be maintained by the service center designated by the manufacturer only. No user should disassemble or maintain it without permission.</li><li>■ Do not forget to turn off the main power switch after usage.</li><li>■ Do not use this product if the power socket becomes loose.</li><li>■ If this product will be left unused for a long period of time, it is necessary to roll up the power cord of this product and store this product in a dry and dust-free environment.</li><li>■ Do not store this product at a high temperature or near open flame. Avoid prolonged exposure to direct sunshine.</li><li>■ Please clean this product with dry cloth. Never use thinner, benzene or alcohol.</li><li>■ The mechanical components of this product are specially designed and manufactured, so no special maintenance is needed.</li><li>■ Do not use a sharp object to stab at this product.</li><li>■ Do not roll or pull this product on any uneven ground. Instead, it should be lifted before moving.</li><li>■ Please use this product intermittently. Do not keep it working continuously for a long period of time.</li></ul>

Solutions to ordinary malfunctions	
 Caution	<ul style="list-style-type: none"><li>■ If the motor sounds during operation of this product, this is the normal operation sound.</li><li>■ If the controller cannot work normally, check whether the plug and the power socket are connected reliably, and whether the power switch is turned on.</li><li>■ If the rated working time is over, this product will automatically activate the power-off button; If this product keeps operating for a long period of time, the temperature protector will stop this product automatically. The product can be used again after half an hour.</li></ul>

## Safety Precautions must be observed

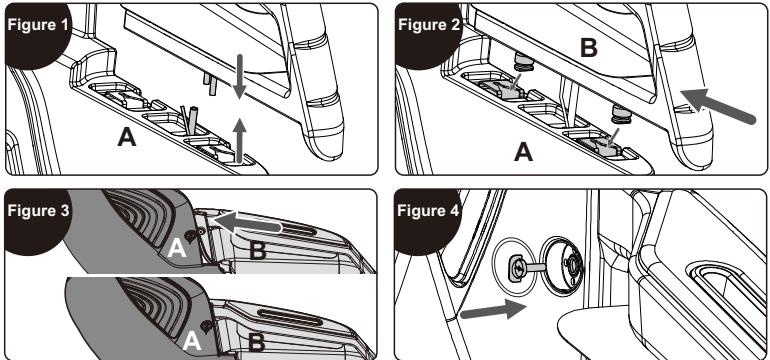
Safety precautions	
 Caution	<ul style="list-style-type: none"><li>■ Check whether voltage is consistent with the specification of this product.</li><li>■ Never insert or pull out the plug with a wet hand.</li><li>■ Do not let water flow into this product to avoid electric shock or cause damage to this product.</li><li>■ Do not pull the power cord when plugging or unplugging it. Rough handling is forbidden.</li><li>■ Do not damage the wire or modify the circuit of this product.</li><li>■ Do not clean live parts of this product with a wet cloth such as a power switch and plug.</li><li>■ Be away from this product in case of power failure to avoid any injury if power is restored suddenly.</li><li>■ Stop using this product at once while it works abnormal, and consult your local supplier.</li><li>■ Stop using this product if you feel unwell, and consult your health care practitioner.</li></ul>

## Installation Parts

### Installation instructions for the upper armrest

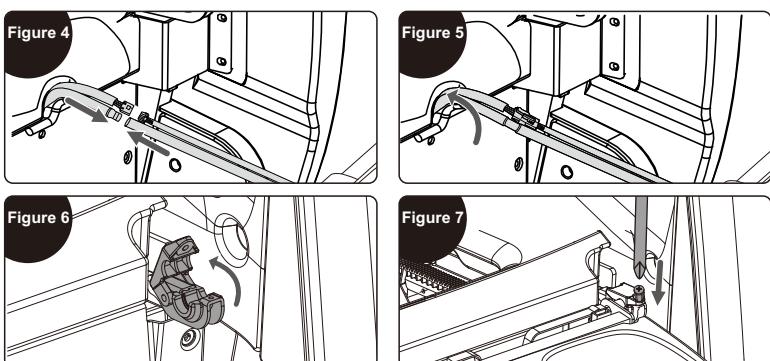
1. Connect the wiring harness and trachea of A and B separately (Figure 1).
2. Move the upper armrest component to align end face B with end face A. Insert the mounting shaft into the mounting plate slot and gently press in the direction of the arrow Push B (Figure 2) to the bottom, open the cover, and fix it in place by hand with screws (Figure 4), and then close the cover.

**Note:** Comes with spare screws and an Allen wrench, which can also be used to secure.



### Calf installation instructions

1. Insert the wire of the calf and the air pipe into the front socket of the steel frame assembly (Figure 4).
2. Then push the connected wire and air pipe into the hole in the backrest frame (Figure 5).
3. After the wire docking is completed, open the calf fixing covers on both sides of the steel frame assembly (Figure 6).
4. Lift the calf into the notch, close the fixing covers, and secure it in place with 2 pieces screws (Figure 7).

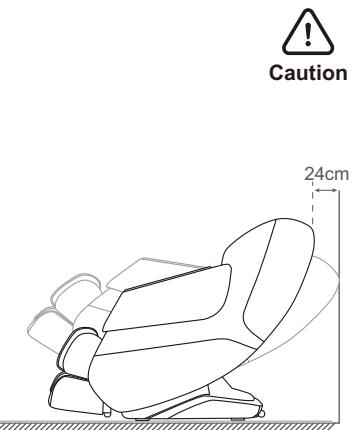


## Place Massage Chair

### Installation placement

**Caution**  
Make sure there is enough space for the massage chair can be tilted at least 24 cm.

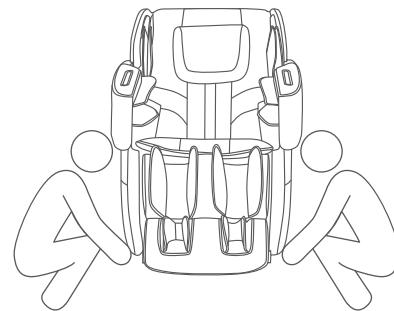
Do not expose the massage chair directly to high temperature environment due to sunlight(such as: in front of heating equipment), and place it to where can avoid high temperature and direct sunlight. It is recommended to lay a soft cushion for long-term use in a designated location. When laying the cushion, the size of the cushion should be enough to cover Keep the range where the machine touches the floor and the range where your feet touch the floor.



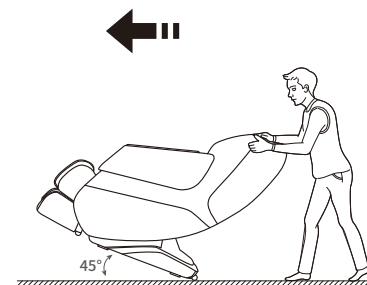
### Product lift instruction

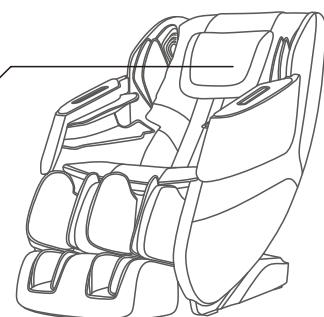
**Caution**  
Require team work to lift and move the chair to avoid injury.

1. Please lift the massage chair to move it on vulnerable ground such as wooden floor.
2. When moving on a similar wooden floor, it is recommended to lift it. Avoid damage to the casters. When the floor is lifted and moved to the designated position, be careful to keep your hands out of the way to avoid injury, and be careful of your feet being crushed. Do not let go of the unit until the unit is completely flat, the floor may be damaged, therefore, it is recommended to place mats, etc. on the floor.



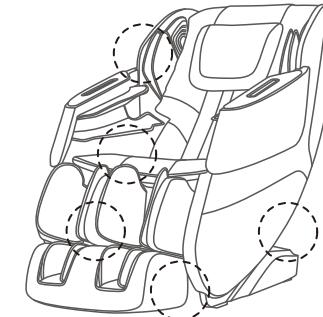
## Place Massage Chair

Move method
<p><b>Use the rear casters to move the massage chair. Move the chair by tilting it down and backward about 45° as shown in the diagram.</b></p> <p><b>NOTE: Excessive force to tilt will cause the chair to tip over completely and product damage.</b></p> <p>1. Before moving, please shut down the machine properly to reset the whole machine, and then cut off the power. 2. Please keep the chair vacant when moving. (People, pets or clutter will not be able to stay on the chair.) 3. When moving, do not cross a drop barrier higher than 2mm or a gap greater than 5mm. 4. When using casters to move this product, single continuous movement is not supported; if the distance exceeds 50 meters, please make this product move slowly and evenly.</p> <p><b>Caution</b></p> 

How to disassemble and use headrest cushion and backrest cushion
<p>Using a headrest cushion can reduce the intensity of kneading massage on the neck and shoulders, and you can decide whether to use a headrest cushion according to your needs (recommended to use a headrest cushion). The backrest cushion and the backrest are connected by a zipper (1), and the headrest cushion and the backrest cushion are connected by a zipper (2).</p> <p><b>Caution</b></p> 

## Before Use

Check around
<p>Make sure that there are no people, pets and other objects around the unit.</p> <p><b>Caution</b></p> 

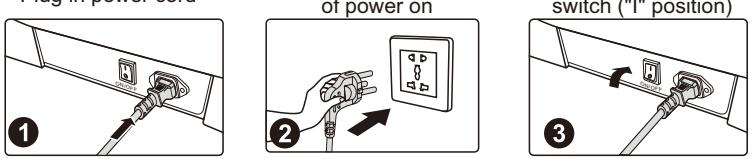
Make sure there are no foreign objects in the gaps of the machine
<p>Before massaging, make sure that no foreign objects are caught in the legs, feet, etc.</p> <p>Under no circumstances allow hands, feet, and head to penetrate into the area between the lower leg mechanism and main body, or the area between the armrest and the capsule.</p> <p>Under no circumstances should hands, feet, or head sink under the fabric or leather covering of the massage area.</p> <p><b>Caution</b></p> 

## Before Use

**Turn on the power**

**! CAUTION**

Plug in power cord      Schematic diagram of power on      Turn on the power switch ("I" position)

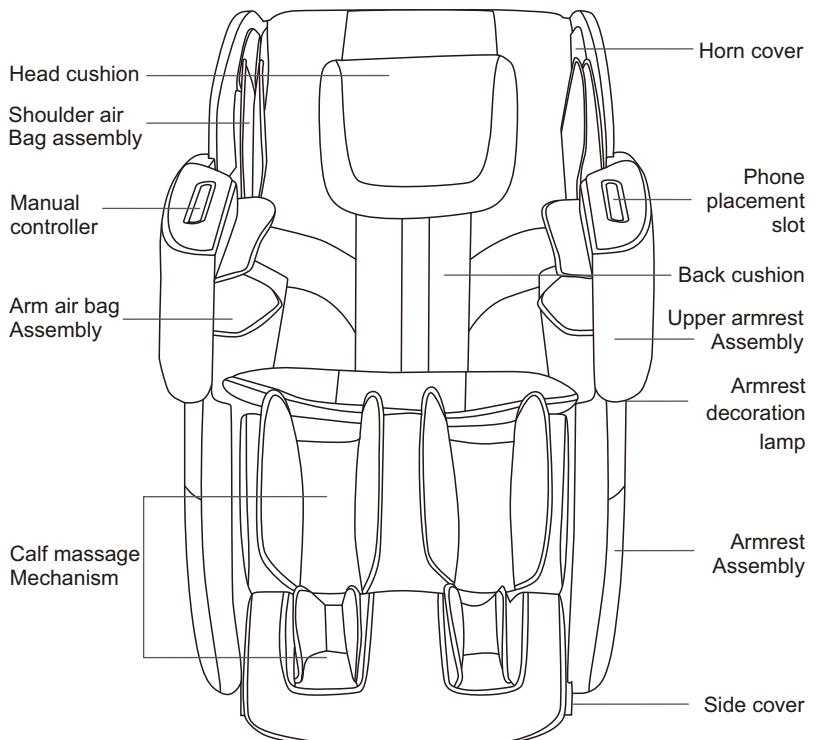


**! Warnings**

- Please check the power cord and plug for damage before use.
- Please supply power to this product in accordance with the working power requirements of this product's calibration.
- It is strictly forbidden to use a power supply other than the nominal power supply of this product.
- It is strictly forbidden to connect various power conversion devices without authorization to supply power to this product.

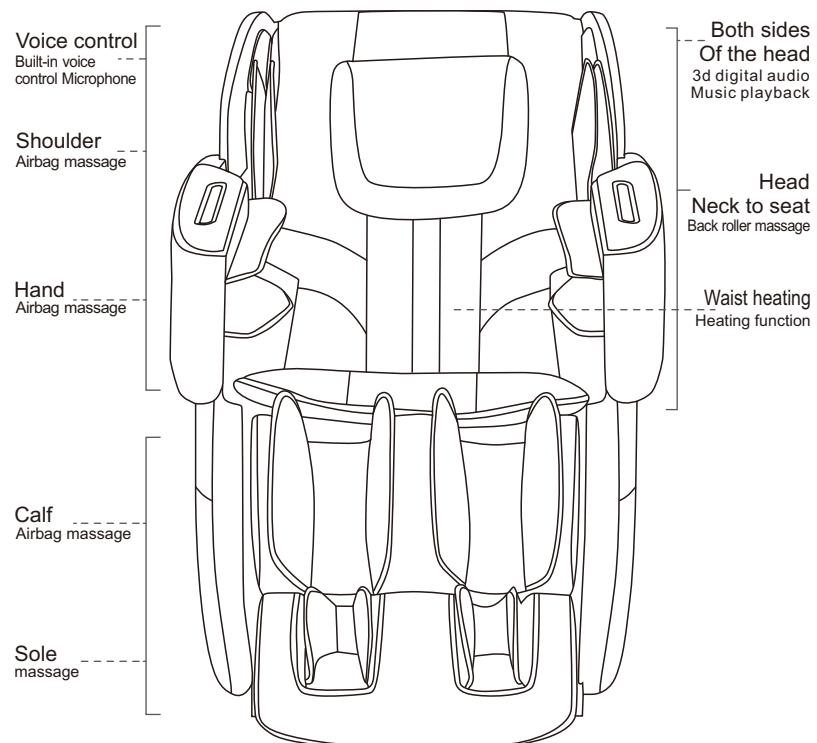
## Product Structure

### Parts description



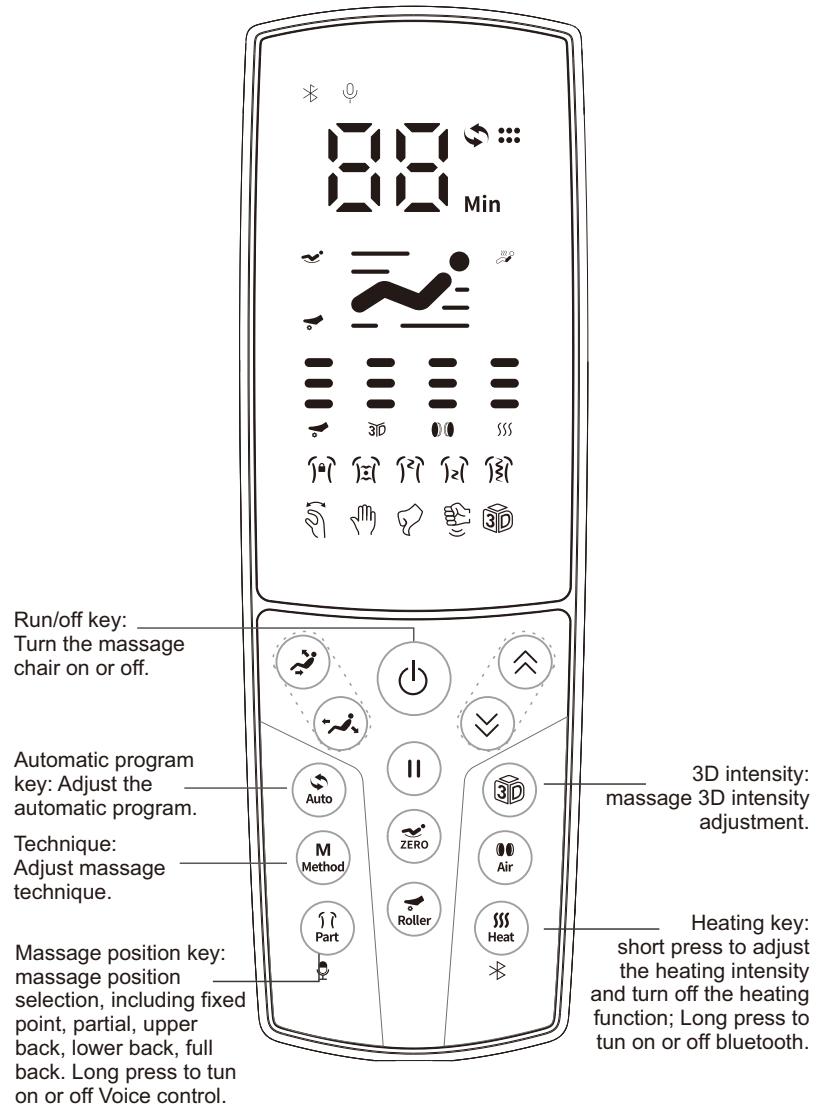
## Product Structure

### Function distribution

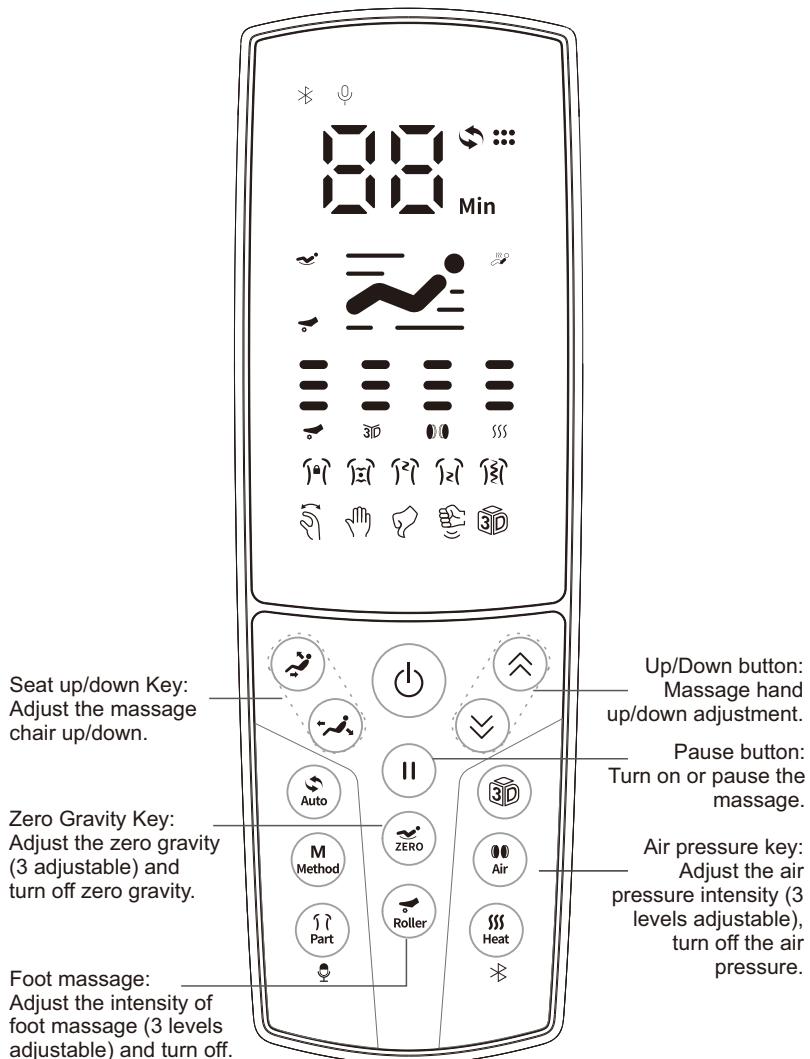


## Product Structure

### 1. Introduction to the remote controller



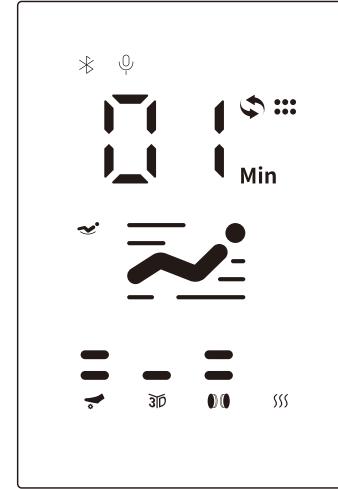
## Product Structure



## Operation Instructions

### II. Start massage

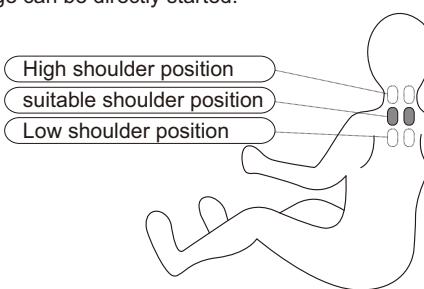
1. Press the power key  to start the massage.



Schematic diagram of the power-on

2. Automatically adjust the angle.
3. Automatically detect human shoulder position, keep sitting posture fit with massage chair.
4. Conduct fine adjustment of shoulder position. If the detected position deviates from the actual shoulder position, adjust to the proper position by Up  and Down  keys for shoulder position. Shoulder position is adjustable. If no shoulder position adjustment within 10 seconds, the massage function will be started.

Note: The Auto function can be selected during the boot-up process and the massage can be directly started.



## Operation Instructions

### III. Automatic program (Please use this function after power on)

#### 1. Automatic program selection

- (1) Press the automatic program key  of remote and select the automatic program to start the massage.
- (2) Short press to change the automatic program.

#### 2. Automatic program introduction

Function	Description	Display
Fast Massage	Quickly experience all massage effects.	01
Comfort Massage	The most comfortable massage experience.	02
Relax Massage	Gentle and comfortable deep massage, which can relieve body fatigue and relax the body.	03
Full body Massage	Deep massage, which can revive body vitality.	04
Neck& shoulder Massage	According to the unique neck and shoulder massage method, through effective massage of cervical spine and scapula, neck and shoulder pain can be relieved and neck and shoulder fatigue can be improved.	05
Back& Waist Massage	Focus on the back and waist to relieve back and waist soreness.	06
Stretch Massage	Effectively relieving tiredness, relieving joint soreness and restoring vitality.	07
Sport Recovery	Quick recovery of body fatigue after exercising.	08

## Operation Instructions

### IV. Manual massage (Please use this function after power on)

#### 1. Massage technique, press the remote manual key , you can choose the massage technique.

- (1) Massage technique: knead, tap, shiatsu, knock, 3D and stop, press the manual key to adjust.
- (2) Information interface method display.

Function			
Stop	Knead 	Tap 	
Shiatsu 	Knock 	3D 	

#### 2. 3D intensity: Press the 3D button on the hand controller to adjust the massage intensity, with a total of 3 levels of intensity adjustable

- (1) There are 1-3 levels of massage intensity to choose from, with level 1 the weakest and level 3 being the strongest.
- (2) Information interface 3D intensity display.

3D intensity		
	Level 1	Level 2
		
		

#### 3. Massage the part, press the position key , you can select the massage position.

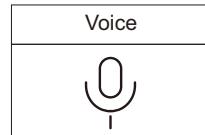
- (1) Massage parts: fixed-point, partial, upper back, lower back, full back; Cyclic switching.
- (2) Information interface part display.

Function	Description	
Spot 	Massage at a fixed location.	When choosing fixed-point and partial massage area, you can adjust the massage area by pressing the "up key" and "down key" on the remote in the information interface state. 
Partial 	Massage at a fixed location.	
Upper 	Round trip massage on the upper back.	
Lower 	Round trip massage on the lower back.	
Full 	Round trip massage on full back.	

## Operation Instructions

4. Voice, long press position key  , turn on or off voice.(Massage chair can't wake up in the state of voice control off).

(1) Information interface voice display.

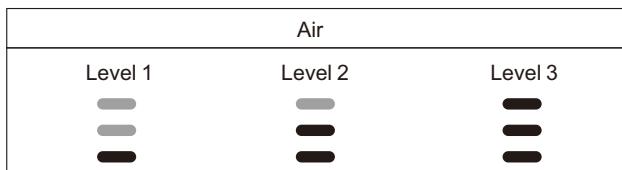


### V. Air pressure massage(Please use this function after power on)

1. Air pressure massage, press the air pressure key  , you can adjust the air pressure intensity and turn off the air pressure function.

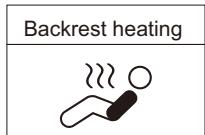
(1) Air pressure intensity: After the air pressure function is turned on, the air pressure intensity can be adjusted up to 3 levels, 1 means the weakest intensity, and 3 is the strongest.

(2) Information interface air pressure display.

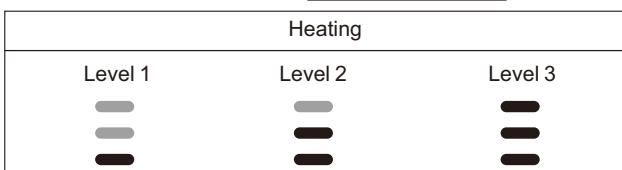


### VI. Accessibility function(Please use this function after power on)

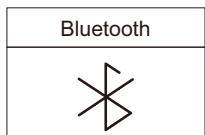
1. Heating intensity, press the heating key  ; Cycle to switch the heating intensity and turn off the heating function.



(1) The information interface about heating.



2. Bluetooth, long press the heating key  turn on or off bluetooth.

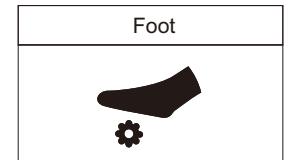


(1) Information interface bluetooth display.

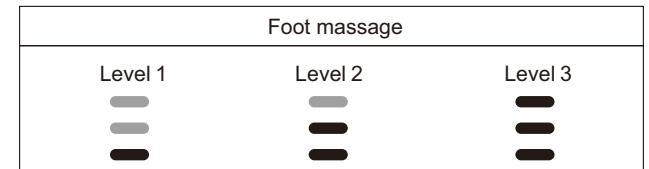
## Operation Instructions

3. Foot massage, press the foot massage  , you can adjust the intensity of foot massage and turn off.

(1) Foot massage intensity: After the foot massage function turned on, the foot massage intensity can be adjusted, total 3 levels are adjustable, 1 means the weakest intensity, 3 means the strongest intensity.



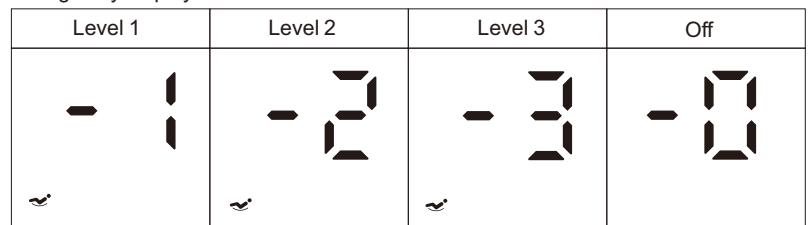
(2) Information interface foot massage display.



### VII. Angle adjustment (Please use this function after power on)

1. Zero gravity:

Press the handset zero gravity key  , each time you press it, change a zero gravity mode, total three zero gravity modes and off mode., Information interface zero gravity display.



2. Full body angle:

Press and hold the seat-down key  of the remote to start adjusting the reclining angle of the chair. The backrest will recline, the footrest will rise, and the adjustment will stop when the button is released;

Press and hold the seat-up key  on the remote to start adjusting the angle of the sitting angle of the chair. The backrest will rise back up, the footrest will go down, and the adjustment stops when the button is released.

When the adjustment reaches the limit, the adjustment will stop and a beeping sound will be issued.

## Operation Instructions

### VIII. Voice Control Mode(Please use this function after power on)

- When the massage chair is turned on or in standby mode, the sound "Hi Alice" or "Hey Alice" will be produced to enable the voice control function.
- After such function is enabled successfully, the massage chair will reply "I am here." At this moment, once a corresponding voice control entry to be implemented is given within six seconds, the corresponding voice control function can be performed after a reply is received from the massage chair; if no correct voice control entry is given within six seconds, the voice control function automatically will be off automatically and needs to be enabled again.
- Note: When waking up the voice control function, please use English, the speech rate is moderate, Voice commands should be follow up the Voice entry.

Voice Control Entry		
Entry: "Hi Alice" or "Hey Alice". Answer: I am here.		
No.	Voice control entry	Answer entry
1	Massage on	Answer: Ok, massage on
2	Massage close	Answer: Ok, massage close
3	Comfort massage	Answer: Ok, comfort massage
4	Relax massage	Answer: Ok, relax massage
5	Full body massage	Answer: Ok, full body massage
6	Neck and shoulder massage	Answer: Ok, neck and shoulder massage
7	Back and waist massage	Answer: Ok, back and waist massage
8	Stretch massage	Answer: Ok, stretch massage
9	Fixed massage	Answer: ok,fixed massage
10	Change the other mode	Answer: Ok, change the other mode
11	Go little down	Answer: Ok, go little down
12	Go little up	Answer: Ok, go little up
13	Open the air pressure	Answer: OK, Open the air pressure
14	Close the air pressure	Answer: OK, , Close the air pressure
15	Up the seat position	Answer: Ok, Up the seat position
16	Down the seat position	Answer: Ok, Down the seat position
17	Stop adjustment	Answer: Ok, stop adjustment

## Operation Instructions

### IX. Operation Instructions for Bluetooth Speaker Play

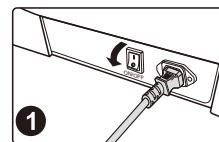
- Enter the smart device main menu. Open "Settings" and select the "Bluetooth" option. Open "Bluetooth", and Bluetooth will automatically "Search for a New Bluetooth Device".
- The smart device will search for the corresponding Bluetooth model (e.g. IMCM-XXXX). Click the "Match" button. If you are asked whether to match with the device, you just select "Match" to complete matching.
- Turn on "Music Player" in the smart device and select the song to play.

### X. Massage close

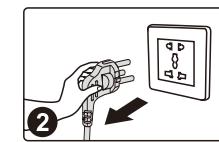
During the massage, press the hand control switch key "①" to turn off. Will immediately turn off all massage functions, reset the backrest and leg, or when the massage time is up, the massage automatically turns off all massage functions, and the backrest mechanism and leg mechanism do not reset.

Cut off the power supply of the whole machine, as shown in the attached picture (the schematic diagram of the power cut off of the whole machine).

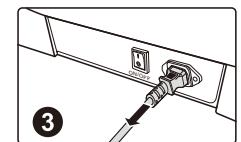
Turn off the power switch ("O" position)



Schematic diagram of unplugging the power plug



Unplug the product from the power cord

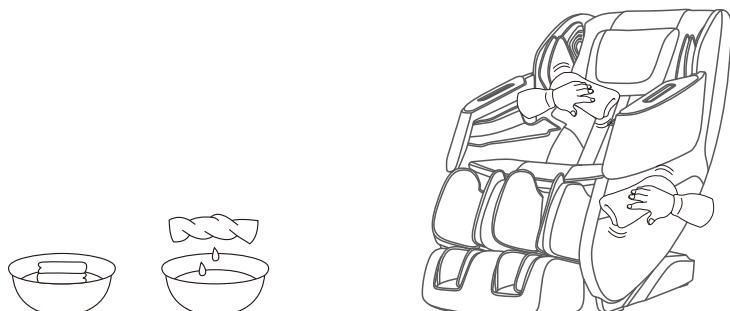


## Cleaning And Maintenance

### Cleaning synthetic leather and plastic parts

#### Wipe the leather with a soft, dry cloth.

- Do not use chemicals such as thinner, gasoline, alcohol, etc. to clean the unit.
- When using commercially available leather care products (rags), please follow the instructions for use.
- If synthetic leather is particularly dirty, wipe it in the following way.
  - ① Immerse a soft cloth in water or hot water containing 3% to 5% neutral detergent, then wring it out thoroughly.
  - ② Use the above soft cloth to wipe the leather surface.
  - ③ Wipe off the cleaning solution with a cloth soaked in clean water and thoroughly wrung out.
  - ④ Wipe with a wrung soft cloth.
  - ⑤ Let it air dry naturally.
- When it is difficult to remove stains, please immerse commercially available melamine foam in neutral detergent, and then wipe the machine with it.
- Do not use a hair dryer to dry the surface.
- Be careful when wiping the machine with denim and colored fabrics, as the color of the fabric will stain the surface of the synthetic leather.
- Do not keep these parts in contact with plastic for a long time, as this will cause discoloration.
- Synthetic leather may be discolored, so when using hair dye, please cover the touched part with a towel.



## Troubleshooting

<b>Fault</b>	When the calf mechanism or the backrest reaches a certain position, press the corresponding adjustment button and it will no longer change, and a continuous "beep, beep" sound will be emitted.
<b>Solution</b>	Due to product structure design and ergonomic requirements, this product has a limited protection design for the limit state of attitude adjustment. At the same time, a reminder sound will sound when the limit is reached.
<b>Fault</b>	The function does not work or some functions do not work after the machine is turned on.
<b>Solution</b>	After the machine is turned on by pressing the switch key, it is necessary to manually select an automatic massage program or other working state. If it is not operated, the machine will automatically shut down after 20 minutes. If the manual operation mode is selected, the functions that are not selected may be disabled, and the working mode needs to be manually set in the manual mode.
<b>Fault</b>	The machine makes a leather rubbing sound when adjusting its posture.
<b>Solution</b>	This product adopts high-grade anti-corrosion leather that meets environmental protection requirements. Due to the inherent characteristics of leather materials, there will be a normal slight noise when rubbing at the relative movement, which is a normal phenomenon. Note: If you hear fabric or leather tearing sound when the machine is running, please stop using it immediately and seek professional maintenance.
<b>Fault</b>	The massage wheel did not reach the shoulders or neck.
<b>Solution</b>	If the head does not touch the head cushion or the back does not touch the backrest, the shoulder position may be lower than the actual position during the body shape detection process. Sit in the deepest position of the seat, rest your head on the headrest, and start over from the beginning.
<b>Fault</b>	The unit is damaged. The power cord or power plug is abnormally hot.
<b>Solution</b>	To prevent accidents, be sure to contact an authorized service center.

Please feel free to contact the designated service personnel for any questions or doubts about this product.

## Product Specification

---

Model: GRANDE XL

Name: Massage Chair

Rated voltage: 110-120V~ 60Hz   
220-240V~ 50Hz/60Hz

Rated power: 70W

Rated time: 20min

Safety structure: Class I