



*The World's Best Massage Chairs*

# Evoked Massage Chair

## User's Manual

*Make your life healthy  
and beautiful every day!*



*The World's Best Massage Chairs*

Please read SAFETY INSTRUCTIONS carefully before using the chair.

# INFINITY

## Evoked Massage Chair

### Function Introduction

1. The evoked massage chair gives you an advanced massage on the neck and back using different techniques like kneading, tapping, pressing, knocking, and shiatsu.
2. With back scan technology the Evoked massage chair can supply a custom massage to different people with different body height and shape.
3. One-button press to achieve a zero gravity position. Zero Gravity can alleviate the pressure on spine and joints allowing you to experience relaxation from stress.
4. The forward sliding function allows you to move chair closer to the wall than most massage chairs. This takes full advantage of available space in your home.
5. The foot rollers in combination with the footrest airbags and gentle stimulation of your soles will give you amazing comfort and relaxation in your feet.
6. Leg parts equipped with multiple airbags, perform pulse air pressure massage on legs, to promote blood circulation, and restore vitality.
7. Airbag massage on your arms helps to promote blood circulation in the arms, wrist, and hands.
8. The seat uses gentle squeezing massage powered by airbags. This helps to relax the stressed muscles and quickly eliminate tiredness.
9. The legrest can be adjusted to any angle and can be extended and retracted within the range of almost 8 inches, suitable for many different heights.
10. High resolution colorful LCD remote control can show the parts being massaged, methods of massage, and chair status all at the same time.
11. Warm and comfortable heating therapy in the lower back area to promote blood circulation and relieve pain.

- ★ 1. Thank you for choosing the INFINITY Evoked massage chair.
- 2. Please read this manual carefully before using the chair.
- 3. Please keep this manual in a safe place for further reference.
- 4. Please pay attention to SAFETY INSTRUCTIONS.

★ Note: We reserve the right for design modification. It is subject to change without notice. The pictures in this manual are only for reference. Please refer to the actual product.



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Please keep this manual in a safe place for future reference.

- ★ Please read this manual carefully to make sure the installation and operation of the massage chair is correct.
- ★ “Safety Instructions” is provided in both Warning and Caution for important safety information.

Both Warning and Caution are important

 <b>Warning</b>	This sign indicates warning of possible injury.
 <b>Caution</b>	This sign indicates caution of damage to chair.




### Symbol meaning

	This sign indicates forbidden behavior.		This sign indicates self disassembly is forbidden.
	This sign indicates must follow instruction to operate.		This sign indicates correct operation of cable.

- ★ The following should be kept for any further references.



## Warning

	<ul style="list-style-type: none"> <li>● Osteoporosis patient;</li> <li>● People with heart disease including embedded pacemaker or other medical electronic device inside the body;</li> <li>● For pregnant women or people not healthy, please consult doctor before use;</li> <li>● Children should not use the chair.</li> <li>● Do not use chair when intoxicated.</li> </ul>	People who are not suitable to use the chair
	<ul style="list-style-type: none"> <li>● Make sure there are no kids or pets or other objects around (under, behind or in front of) the chair at the moment of backrest, leg-rest up/down or leg-rest retraction/extension from reclining position.</li> <li>● If you feel ill when using the chair, please consult a physician right away.</li> <li>● Please do not take strong massage on the head.</li> <li>● Do not massage belly or knees, be careful when massage neck.</li> <li>● Children or pets are not allowed to play on the chair especially during massage. Standing or sitting on the back or armrest is not allowed either.</li> <li>● Those who move around difficultly or can't express themselves must be taken care of strictly and continuously during massage.</li> </ul>	Accident/injury
	<ul style="list-style-type: none"> <li>● Insert the plug of the chair into correct and suitable power socket. Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk.</li> <li>● Unplug the power when not in use, stop all massage functions and turn off on/off key before unplugging.</li> </ul>	Fire and electric shock
	<ul style="list-style-type: none"> <li>● Massage cushions of the chair are not allowed to fold for storage.</li> <li>● The machine is forbidden for no-load running for a long time.</li> </ul>	Accident
	<ul style="list-style-type: none"> <li>● Power cord, plug, socket can't be used in broken or loose contact condition.</li> <li>● Don't use other electric power except rated voltage in case of fire, electric shock or any breakdown.</li> <li>● Any broken, re-process, knotted, twisted power cord or pressed under heavy cargo is not allowed to use.</li> </ul>	Fire and electric shock
	<ul style="list-style-type: none"> <li>● If the chair works dysfunctional, or is broken, splashed with water or falls into water, please have it repaired by professional repairman or send the chair to assigned service agent.</li> <li>● If power cord or plug is damaged, please don't replace it yourself, please contact us or appointed dealer for replacement.</li> <li>● To avoid electric shock or body hurt, please don't open or disassemble any part of the chair, there is not any attached part of the chair for maintenance by customers.</li> <li>● Check leather or cloth material on the back and other areas is broken or not. If broken, even though it is small, please stop using the chair, unplug the power and have it repaired</li> </ul>	Disassembly and maintenance



## Caution

	<ul style="list-style-type: none"> <li>Please operate the chair in a flat or level place</li> </ul>	To avoid sudden falling.	
	<ul style="list-style-type: none"> <li>Position the chair 4" from the wall to allow for sufficient space to recline up and down.</li> </ul>	To make sure the back lying.	
	<ul style="list-style-type: none"> <li>The maximum suggested operating time is 20mins. 5mins for each position beginning with the slight- step massage. Along continuous massage in the same position may cause uncomfortable feeling.</li> </ul>	Too long time massage is bad for your body.	
	<ul style="list-style-type: none"> <li>Before sitting on the chair to avoid injury please inspect everything to confirm that the massage heads are in the correct position.</li> </ul>	To avoid accidental injury.	
	<ul style="list-style-type: none"> <li>Please make sure that the power switch is at the "OFF" position before inserting the plug into the socket.</li> </ul>		
	<ul style="list-style-type: none"> <li>Turn off all controls before removing plug from outlet.</li> </ul>	To avoid the accident when turn on the power.	
	<ul style="list-style-type: none"> <li>Make sure the plug completely insert into the socket.</li> </ul>	To reduce short circuits and any fire hazard.	
	<ul style="list-style-type: none"> <li>Check for damage on power cord.</li> </ul>	To avoid electric shock in any leakage or breakdown.	
<ul style="list-style-type: none"> <li>Installing earth wire in correct way. The plug must be inserted into socket with earth connect</li> </ul>			
	<ul style="list-style-type: none"> <li>Don't press with hands or step on the massage heads with feet.</li> <li>Don't put hands between the working massage heads.</li> <li>Don't put hands or feet in the gap of mechanical parts.</li> <li>Don't drop or embed anything into the slot of massage chair.</li> <li>Don't stand or sit or put anything on the backrest, armrest or leg-rest.</li> <li>Don't stand on the chair during operation.</li> <li>Don't move the chair during operation.</li> <li>Don't pull out the plug or turn off the power during operation.</li> <li>Don't put your hands or head between leg-rest or beneath.</li> <li>Don't use the massage chair while wearing hair ornaments.</li> <li>Make sure pockets are empty when massaging.</li> <li>Don't sit or press on the backrest when the chair is in reclining position.</li> </ul>	To avoid accidents or injury	
		<ul style="list-style-type: none"> <li>Keep the chair away from heat, wet, sharp things and corrosive, inflammable, explosive environment.</li> <li>To use electric blanket or other heating products on the chair is forbidden.</li> </ul>	To avoid fading and discoloration on upholstery and vinyl.
		<ul style="list-style-type: none"> <li>Keep the chair away from stove or other heating products.</li> </ul>	
		<ul style="list-style-type: none"> <li>Don't put the chair directly under the sun or other high temperature places.</li> </ul>	
		<ul style="list-style-type: none"> <li>Don't use the chair outdoors.</li> </ul>	

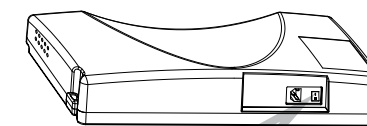


## Caution

	<ul style="list-style-type: none"> <li>Don't use or store the chair in the wet environment like nearing the swimming pool, or bathroom.</li> <li>Keep the chair and remote control dry all the time.</li> <li>Don't use the chair when your body is wet.</li> </ul>	To avoid leakage or electric shock.
	<ul style="list-style-type: none"> <li>Make sure to install the earth wire in correct way (Incorrect install way may cause electric shock. If you don't know how to install, please find a professional electrician)</li> <li>Don't use plug adapter (If the enclosed plug doesn't match with socket, please don't change the plug by yourself and find a professional electrician to install a matched socket. )</li> </ul>	To avoid electric shock.
	<ul style="list-style-type: none"> <li>Unplug the power before cleaning the chair.</li> <li>Unplug the power after using the chair.</li> </ul>	To avoid electric shock
	<ul style="list-style-type: none"> <li>Unplug the power when any damage on the power.</li> </ul>	
	<ul style="list-style-type: none"> <li>Hold the plug to unplug the power but not try to pull the wire to unplug the power.</li> </ul>	
	<ul style="list-style-type: none"> <li>Please turn off the power switch and unplug the power after massage.</li> </ul>	To avoid accidents
	<ul style="list-style-type: none"> <li>Unplug the power immediately when electricity goes off.</li> </ul>	To avoid damage or accidents when power on again.

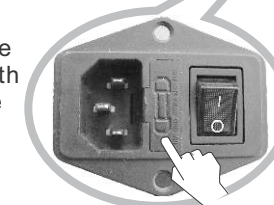
## Grounding instruction

- ✦ ※The chair is equipped with a cord having an grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.



## Replace fuse

- ✦ When the fuse is burned out, please turn off the power switch and unplug the power. Open the lid over the fuse which is located in the switch box. Replace the fuse with a good fuse of the same size and specs, then close the cover and test chair. If you are not able to do this, find an electrician to replace the fuse.



Earth wire is not allowed to be in these places

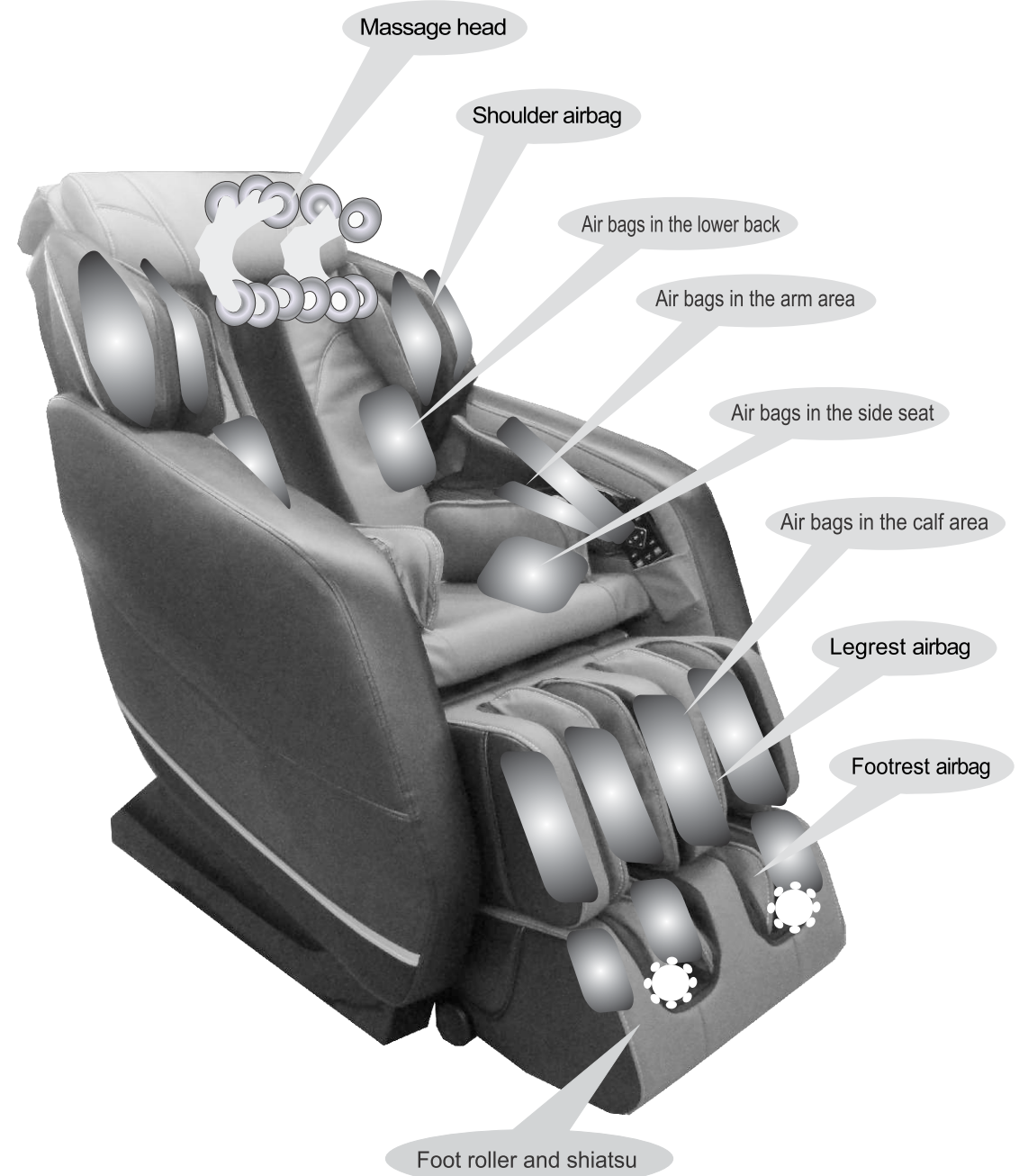
Gas pipe: could cause fire.  
Phone wire and lightning rod: could cause fire or electric shock.  
Water pipe: plastics will not provide correct ground.

External structure



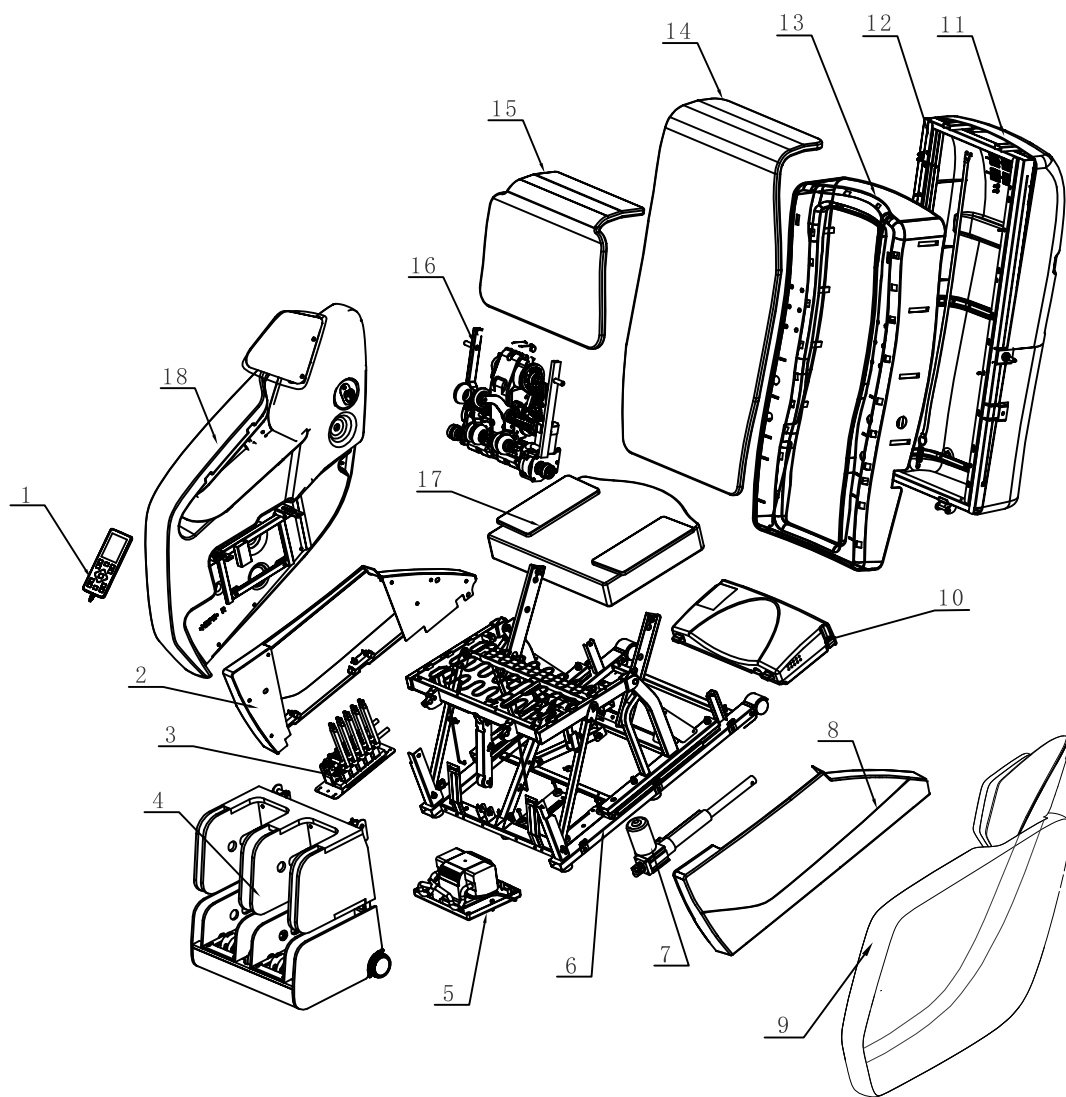
Preparation

Internal structure



Preparation

Explosion Diagram



Preparation

Mechanical Components List

No.	Name	Q'ty			
1	Remote control	1			
2	Right side fender	1			
3	Electric magnetic valve	1			
4	Legrest & footrest	1			
5	Air pump case	1			
6	Seat frame	1			
7	Electric actuator	1			
8	Left side fender	1			
9	Left amrest assembly	1			
10	Power case assembly	1			
11	Back cover assembly	1			
12	Back frame assembly	1			
13	Plastic front cover	1			
14	Back cushion	1			
15	Pillow	1			
16	Massage machine	1			
17	Seat cushion	1			
18	Right armrest assembly	1			

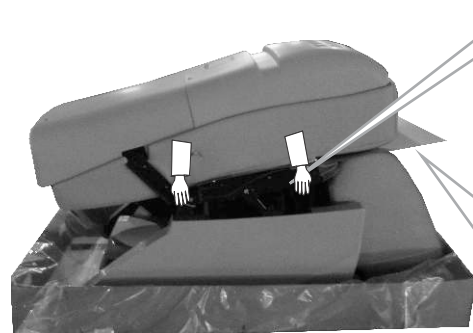
Preparation

## Installation (1)

## Step 1. How to move the chair

- ① Two or more people grasp left and right metal seat frame, take the chair body, back cushion, head pad, seat cushion and electric power cable out of the packing box.

(as shown in the picture)



Massage chair main body

Hold the metal seat frame and take the chair out of the box.



Keep the foam piece in the original place between the backrest and seat while taking the chair out of the box in case PU leather gets broken due to moving rubbing.



Head pad



Seat cushion



Electric power cable



Back cushion

- ② Take out left and right armrests from the carton, make sure to grab two sides of armrest and move softly (armrest is put in upside down in carton); put armrest flat on floor or table (do not scratch armrest), when assembling the armrest, grab two sides shown in picture and lift up.



Right armrest

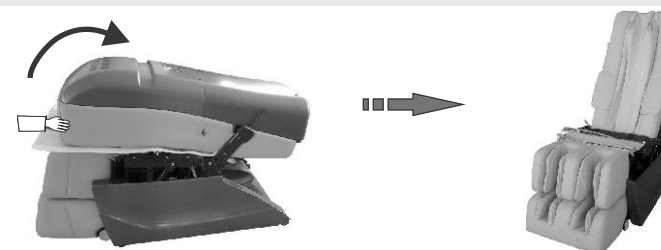


Left armrest

## Installation (2)

## Step 2. How to assemble the backrest

Raise the backrest of the chair to 120 degree till "click sound" comes out which means the backrest is locked well with the buckle under the seat.



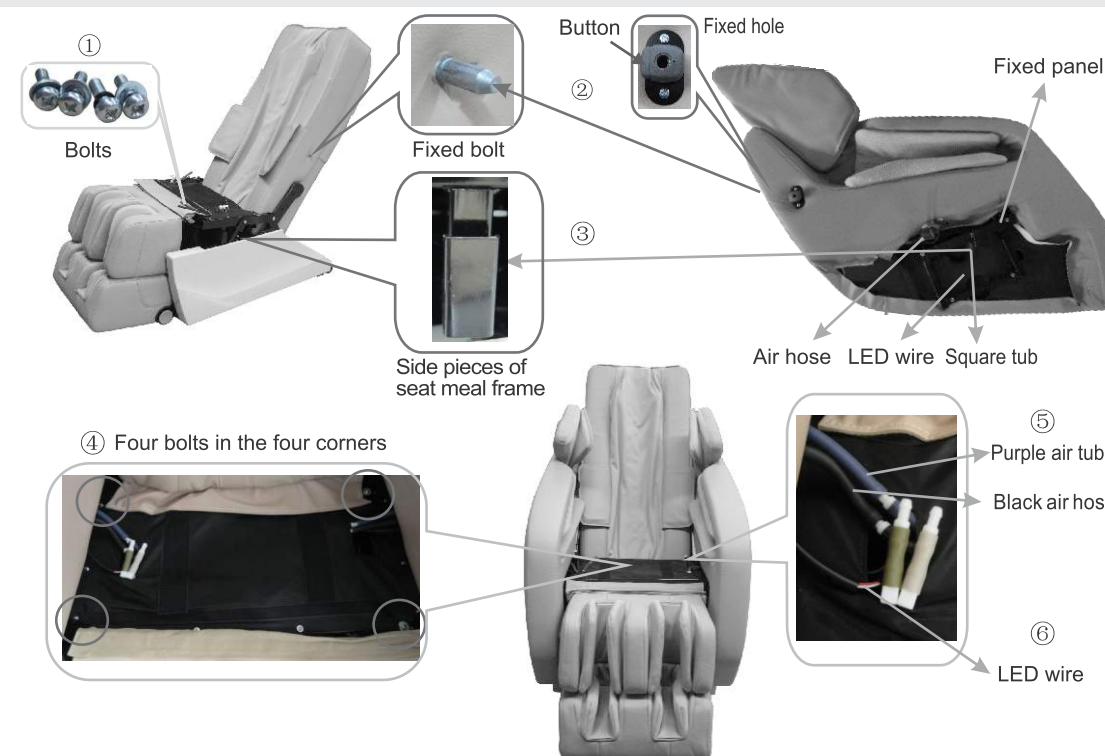
## Step 3. How to assemble the left and right armrest

- ▲ Before install the armrest of chairs, please confirm the controller is in the middle of legrest.

- ① Unscrew the bolt on the seat frame with phillips screwdriver; ② Press the button which on the fixed hole by hand, insert the fixed hole which inside the back of armrest into the fixed bolt of side backrest; ③ Insert the square tube into the side piece of the seat frame; ④ Slightly move the armrest to make the front and back panel match bolt hole on the seat metal frame, screw bolt on the hole; ⑤ Connect air hoses of the same color on the armrest well to the ones from seat; ⑥ Joint LED wire on the armrest with the LED wire in the seat.

- ▲ When assembling, please make sure not to squeeze air tube, LED wire and controller line.

- ◆ How to disassemble the armrest: Disconnect LED wire and air hose between the seat and armrest; Unscrew the four bolts on the seat; lift up the front of armrest, let the square tube of armrest move out from the plate of seat frame; and then press the button on the fixed hole at inside of the back armrest, pull the end of armrest at same time, move the fixed hole away from the fixed axle which on the side of backrest, then it will finish to disassemble the armrest.



Installation (3)

**Step 4. Put the back**

Cushion, head pad onto the backrest and connect the two parts with zipper and velcro.

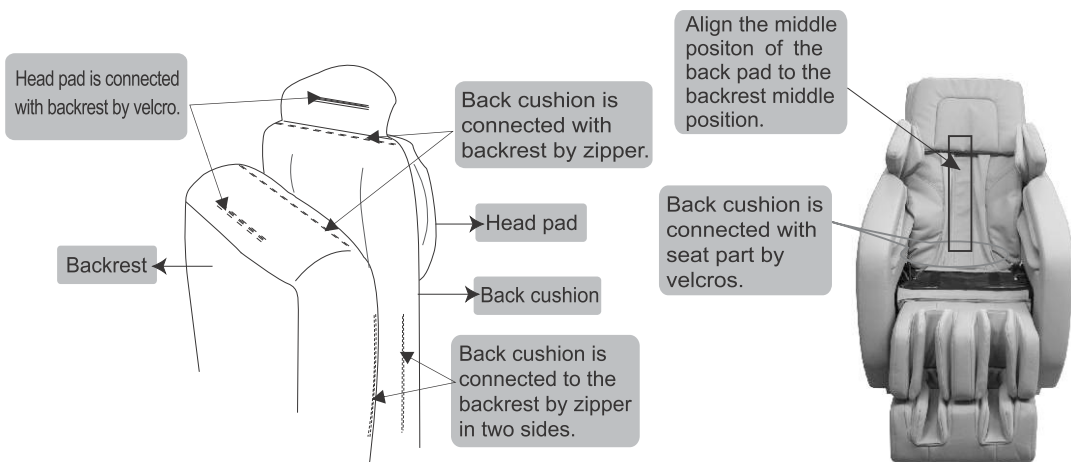


Back cushion

Head pad

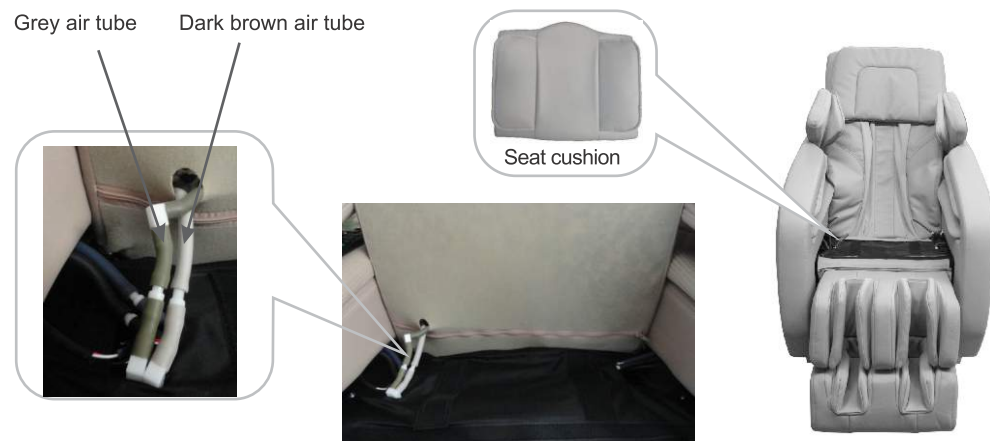
★ **Helpful tip**

In order to get exact correct body test data for comfortable massage effect, when you sit on the chair, please make the bottom rim of the head pad flush with your ears before zippering the said two parts.



**Step 5. Seat Air tube Connection**

Connect the air tubes with seat sushion and seat frame, keep the same color together and connect them tightly. Grey with grey one, dark brown with dark brown one. Then connect the velcros of seat cushion and seat frame.



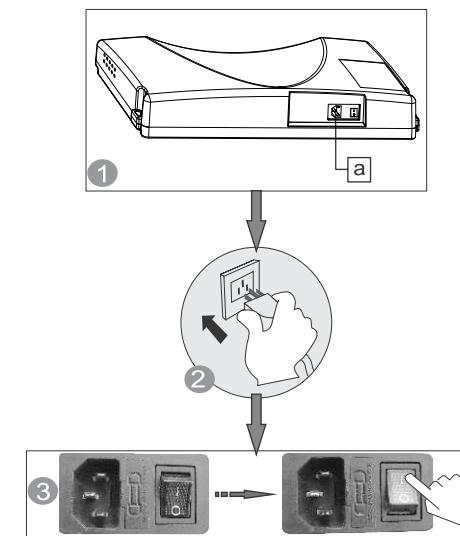
Installation (4)

**Step 6. After the Assembly**

After the assembly, please operate the chair in this order:

- 1 Plug the cable line in the hole a on the power box as shown in the right picture.
- 2 Insert the plug of cable line into the socket.
- 3 Switch on. (Switch on/off "O/I", press I down to turn it on.)
- 4 Enjoy the massage by using the remote control.

Make sure the switch is off before you insert the plug of cable line into the socket.





## Environment



## Caution



Don't use the chair in wet places like near swimming pool, bath room to avoid leakage or electric shock.



Don't use chair in direct sunlight or near a heating appliance to avoid deterioration of the upholstery.



Please use chair on a flat surface to avoid any unexpected behavior of chair, or damage to chair.

## ● Check area around chair before use.

Check around the back and front of the chair to make sure no people, pets, or other objects are in range of chair.



## ● Check power cable, plug

- (1) Clean dust from plug and cord (using a dry cloth).
- (2) Check there is no damage to cord anywhere.



## Check environment

## ● Space size for using the chair

- At least 4 inches from wall.

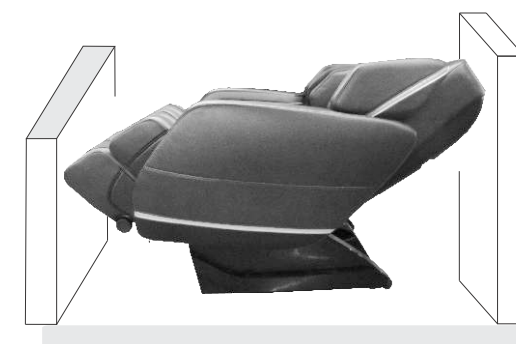
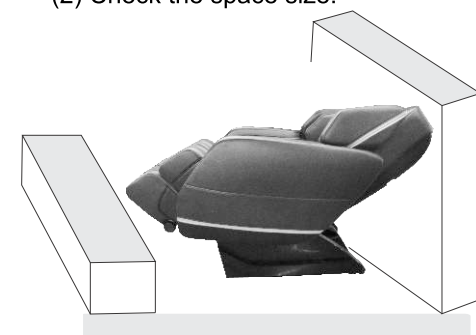


- At least 12 inches from front of chair.

## ● Check surroundings

When the backrest or legrest reclines or extends, please pay attention to:

- (1) Check any person or things in every direction.
- (2) Check the space size.



## How to move massage chair



## Caution

- Don't move chair when it's working in case of accidents or damage

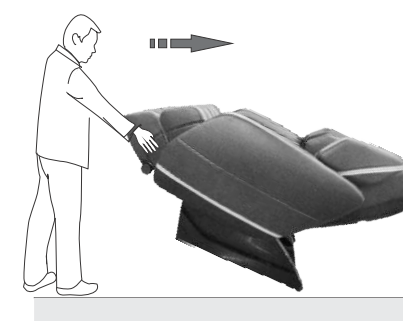
## How to move

- (1) Bind the cables and remote and put them in the seat to avoid damage when moving the chair.
- (2) Do not drop the chair at any time. Shock may damage the electronics.
- (3) Don't use the castor if the floor is wooden or other easily scratched material. Use 2 or more people to lift the chair.
- (4) Make sure the chair is unplugged before moving. Make sure the chair is in full upright position.



## Normally

- (1) Lift up the legrest to make the gravity fall on the castor. Then push chair to destination and set it down.



- Please hold the footrest to move the chair as shown in the picture in case any scratches on the leatherette

## Adjustment before massage

## ● Before adjustment

- Please make sure the massage head is in right position before sitting on the chair (to avoid massage roller hitting your head)



## ★ Computer controlled back scan.

If the computer and massage rollers can't get a good scan, the chair will default to the highest position.

**Right Position:** Your back is on the chair back, your head is on the pillow.

The remote control gives a "beep" sound after back scan is complete. If micro-adjustment is needed, just press up/down on the remote control.



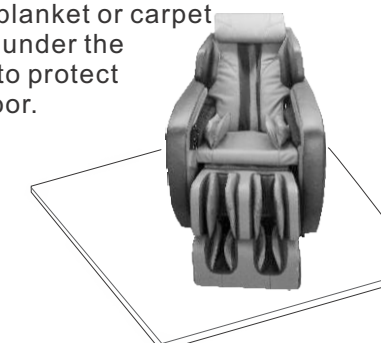
- Please follow instructions for best scan, this will give you the best massage.

## ● Kind suggestion

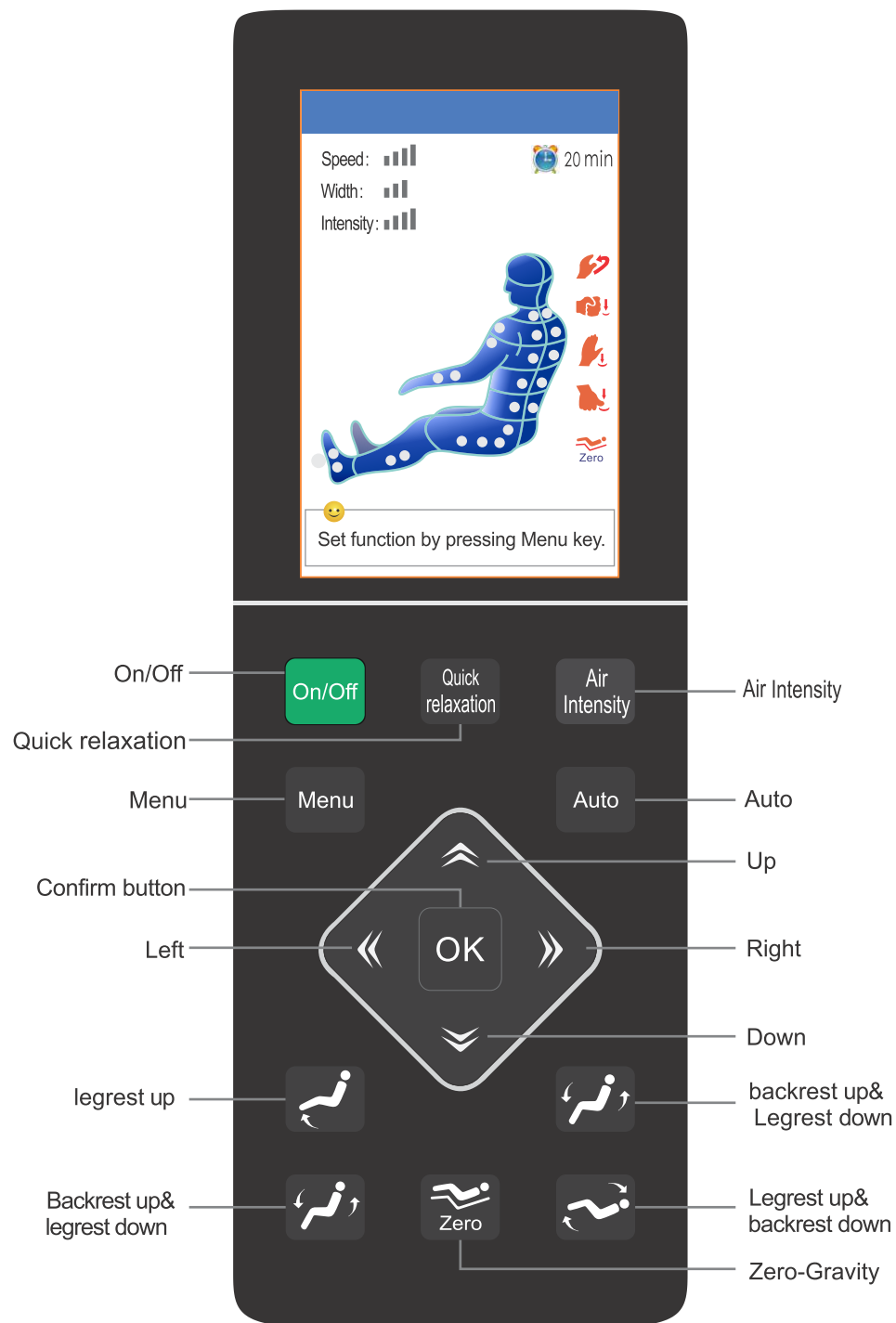
- When you feel the intensity isn't strong enough, take off the pillow or cushion.



- Because the chair is heavy, it can cause damage to flooring. Please put a blanket or carpet piece under the chair to protect the floor.



Manual control



Massage operation

Massage operation



1. Press power button under standby status, massage chair enters ON status. Press Menu or any Auto massage program. In ON status, press power button, massage chair will turn off and return, massage machine stays in upper backrest, legrest stays in the lowest position, backrest stays in the highest position, controller will turn off after 2-3 seconds.



2. In ON status, press it to enter quick relaxation auto program, there is relative status screen display. Default massage time is 8 minutes. Press it again to stop.



3. In on status, press it to enter air intensity adjustment which has four levels. Each time press it, you can adjust the air intensity level and on the screen, you can see the intensity display.



4. Press this button in Main interface to switch to menu interface, user can set different function for massage chair. Press it in Menu interface to return to main interface.



5. In On status, press it to switch an auto program each time, and relative screen display is shown, 6 auto programs for choice, "Recovery", "Pain relief", "Stretch", "FullBody", "Rocking" and "Healthcare".



6. Direction button has 4 buttons, they are up, down, left and right. In menu interface they serve as navigation buttons. User can press up or down to choose in menu, and press left or right to enter previous or next menu. What's more, up and down buttons can be used to adjust massage position in back scan mode and in point massage mode.



7. In the on status under menu mode, press OK to confirm menu choice and enter next menu.



8. Keep pressing this button, legrest goes up, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



9. Keep pressing this button, backrest goes up, legrest goes down, release it, backrest and legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



10. Keep pressing this button, legrest goes down, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



11. Keep pressing this button, backrest go down, legrest go up, release this button, backrest and legrest stop moving. When adjusting sitting position, it shows seat position adjusting... in controller screen.



12. In On status, press this button, massage chair will go into zero-gravity position, press it again to return to default position.

LCD display graphic description

Main interface



Press "on/off" button when power is on, a buzzer beeps once short and brittle. LCD screen display boot screen, after 2-3 seconds it displays the main interface and enter standby mode. Main interface show massage position, method, time, heating current massage status etc., all information will be updated timely when the chair start working.

- Message function
- Kneading
  - Tapping
  - Knocking
  - Pressing
  - Zero gravity
  - Massage time left

Message position

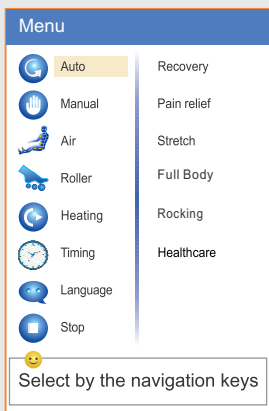
Message speed (1,2,3,4)

Message width (narrow, mid, wide)

Air intensity (1,2,3,4)

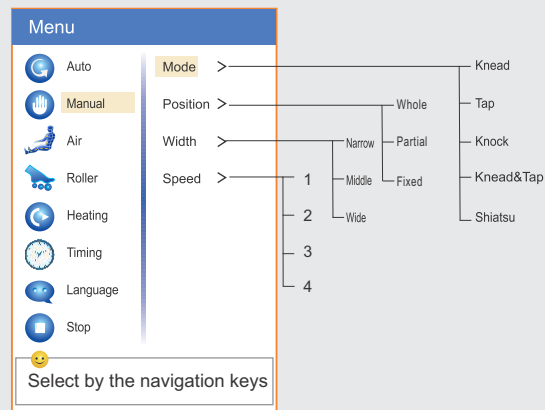
Heating

Menu interface



Press the "menu" button in the main interface, it will switch to the menu interface, user can set all massage function. Press the "menu" button in the menu interface will exit and return to the main menu interface.

**Auto massage:** After press the "menu" button, the cursor hover over the automatic massage program menu item by default, After press the "OK" button, there are six optional automatic massage methods.

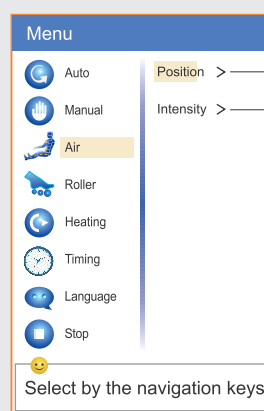


**Manual massage:** press "menu" key, select manual massage by the navigation key, press the "OK" button, there are four options: mode, position, width adjustment, speed adjustment: select the corresponding function, then press the "OK" button to enter the next menu, select the desired massage method, position, width and speed regulating function.

When massage chair in manual fixed point work modes, users can use up/down button to adjust massage position, information for "massage position adjusting..." will be show at the bottom of the display screen.

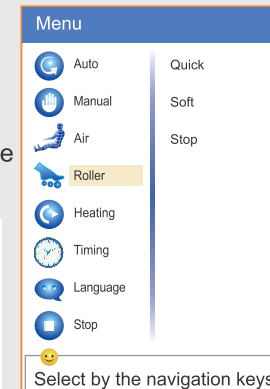
Massage operation

LCD display graphic description

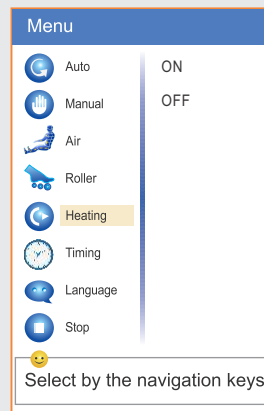


**Air :** After press MENU button,choose "air pressure" through navigation key, Press "OK" button , there are two kinds of air pressure related function: Position and Intensity; Choose the corresponding function, then press "OK" to enter next menu and choose required function.

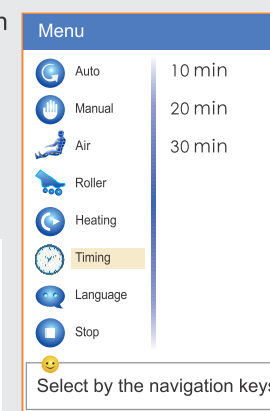
**Roller :** press"menu"button, select foot roller massage by the navigation key, press the "OK" button, Press "OK" button, choose rolling massage mode.



**Waist heating:** In menu mode, choose waist heating by navigation key, to start or stop it.



**Timing:** press "menu" key, through the navigation key to select menu item timing , can choose massage time: 30 minutes, 20 minutes, 10minutes, the default time is 20 minutes, the chair will turn off automatically after time is up.

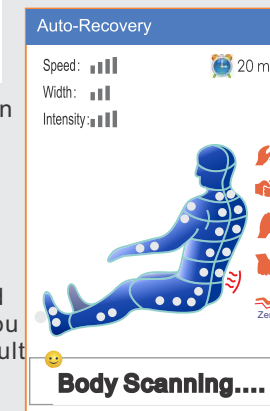


**Language:** press "menu" key, select language through the navigation key, then select the needed language.



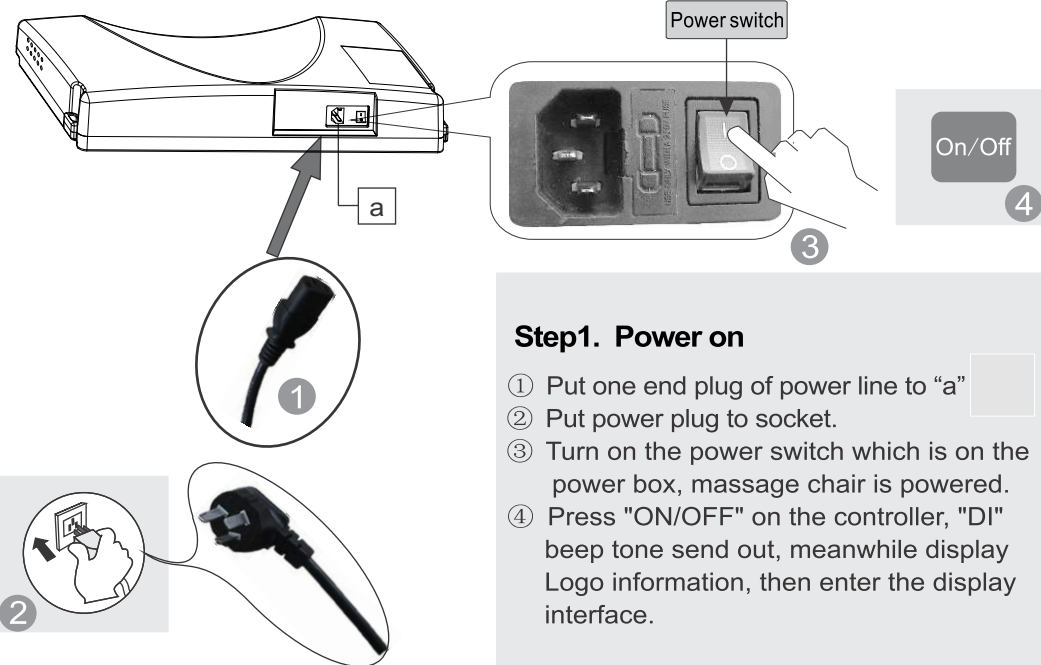
**Stop:** press "menu" key, select stop through the navigation key, it will stop massage, and back to main interface.

After powering on the chair and using an auto program, the chair will begin the computer controlled body scanning procedure. The screen will show "Body Scanning" until it finishes, when the chair will let out 5 tones in 5 seconds to let you know it is complete. At this time the massage rollers will be located in the position they determined is your shoulder position. If you think the position is not correct, you can press the "up" and "down" buttons to adjust the position. Default massage time is 20 minutes. The INFINITY Evoke will turn off and return to its default position when the massage is over.



Massage operation

## ON/OFF

**Step1. Power on**

- ① Put one end plug of power line to "a"
- ② Put power plug to socket.
- ③ Turn on the power switch which is on the power box, massage chair is powered.
- ④ Press "ON/OFF" on the controller, "DI" beep tone send out, meanwhile display Logo information, then enter the display interface.

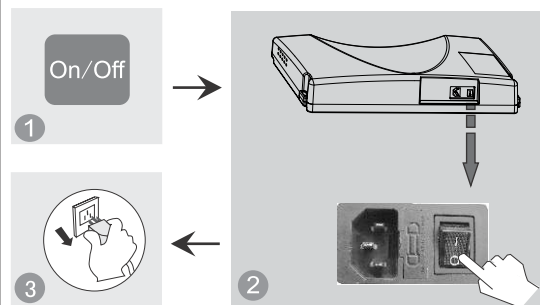
**Step2. Massage**

- ① Operate according to controller operation instruction.

When the massage stops, the massage mechanism will return to the default position. "Shutting Down" will be displayed on the controller, and the controller will shut off in 2-3 seconds.

**Step3. Turn off the power**

- ① When the chair is On, press On/Off button to turn off the massage chair and it will restore automatically.
- ② Turn off the power switch on the bottom of the back of chair after the rollers stay at storage position.
- ③ Unplug the power plug from the socket.

**Warning**

1. Before using, pull up the pillow, back cushion etc. to check if the PU material is broken, if there is damage, please stop using, unplug the chair, and ask for repairment.
2. Only plug to proper socket.

**Attention**

1. Before sitting down, make sure there is no things pinched between armrest, legrest, backrest and seat of the chair.
2. Make sure the chair is in returned position before using.
3. Do not stand on it when using the massage chair.

## Function Illustration

**● Legrest up and backrest down**

Press this button on controller, backrest go down and legrest go up. Release this button, backrest and legrest stop moving, the angle is locked in this position.

**● Legrest extend and retract**

Legrest can extend and retract approx 8 inches.

**● Arm massage**

Put arms between arm airbags before the embedded airbags filled with air. It will perform pinch massage techniques to arms and hands after airbags inflating.

**● Backrest up and Legrest down**

Press this button on controller, backrest go up and legrest go down. Release this button, backrest and legrest stop moving, the angle is locked in this position.

**● Shoulder massage**

Multilayer extrusion airbags is deployed on both sides of the shoulder. Achieve pressure shoulder stretch massage, relieve shoulder fatigue.

**● Zero gravity**

Press the button "Zero", backrest go down and legrest raise up, the chair go into Zero gravity status automatically. Press the Button again, the backrest and legrest stop moving, and it will lock at this position. However to change the angles, we can keep comfortable massage status all the time.

**● Foot roller massage**

Footrest parts with roller massage and air pressure massage function. Through stimulating the foot reflex zones, you can improve your bodies resistance and immunity.



1. Please make sure there are no people, pets, or objects within the range of the backrest to avoid damage to chair or external objects.
2. When the legrest is moving do not stand on or leave the chair. Do not attempt to stop the legrest or backrest from moving or you may damage the chair.
3. Please refer back to these instructions for more details.

## Restoration of massage chair

- 1 Make sure there is no people or pet or anything within the range of backrest and legrest.



- 2 Make backrest and legrest restore to the normal position by controller. (or press ON/Off key to make backrest and legrest restore to the normal position)

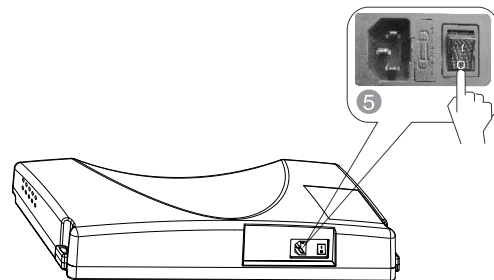


- 3 After restoring, put the controller back into the embedded arm massage position of the right armrest.

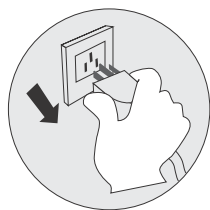


- 4 Put the back cushion and pillow pad on to the right position.

- 5 Switch off the power.



- 6 Unplug the electricity from the socket. (Attention: hold the right plug position)



- 7 Clean the chair if necessary.



## Attention!

- After using, press ON/OFF to end all the massage method and wait for restoration. Make sure to cut the electricity to avoid any unexpected hurt to children or pets.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation

## Synthetic leather

## ● General cleaning

Clean with tidy, soft and dry cloth

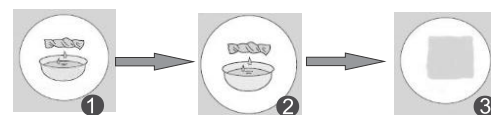


(Chemical or medical cleaning products are forbidden)



## ● If vinyl is dirty

- 1 Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.
- 2 Wash cloth, squeeze it and wipe with detergent.



- 3 Clean it softly with dry cloth.
- 4 Allow to dry (air blower is prohibited)

## Cloth material

- 1 Dip cloth into weak neutral detergent, squeeze it and clean the material surface.
- 2 Brush the dirty parts with weak neutral detergent. (avoid excessive brushing) Excessive cleaning may cause damage to cloth material.
- 3 Wipe with water-dipped but squeezed cloth.
- 4 Allow to dry.



## Plastic parts

- 1 Dip cloth into neutral detergent, squeeze it and clean.
- 2 Wipe with water-dipped but squeezed cloth.
- 3 Allow to dry.



## Clean the controller

- 1 Wipe with soft cloth after squeezing.
- 2 Allow to dry. Propellant, diluent or alcohol are prohibited.



## About cleaning

- Before cleaning, unplug the electricity, don't touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, user may get electric shock or burned.

## FAQ and Troubleshooting

Trouble	Possible reason	Troubleshooting
The massage chair can't work after power is on.	Check if the control is on or not.	Open control switch
	Not choose massage function	Choose massage function
	Check whether the plug and socket in poor contact.	Make sure plug and socket are connected.
	Wire or plug has damaged.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
	The fuse burned out.	Replace fuse of same specification.
	Something wrong with inner circuit	Please ask appointed or authorized maintenance man for checking and repairing.
There is beep sound inside the massager while working.	It is sound of air pump, motor and mechanical parts.	Normal sound, no need to pay attention to it.
Different height of the left roller and right roller.	Massage rollers work on shifts.	Normal, no need to pay attention to it.
Sound suddenly becomes much louder while working.	Check if it is due to long time working.	Turn off the power to have the massager rest for over half an hour before next turn working.
	Inner parts fretted away due to long time work. It's normal	Please ask appointed or authorized maintenance man for checking and repairing.
Massage function suddenly stops while working.	Suddenly power-down	Connect the electricity power again
	Setting time is up.	Turn off the power to have the massager rest for over half an hour before next turn working.
Neither the backrest nor the legrest can be lay down.	Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working.	Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working.
The chair can't return to its original position.	Excessive operation; setting time is up.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
Electric wire or plug give out heat	It may work overload	Turn off the power to have the massager rest for over half an hour before next round working.
	Other abnormal case	Stop using, and ask appointed maintenance man for help.



Note: If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

## Technical data

Name	<b>INFINITY</b>	Power	200W
Model	Evoked	NW/GW	Main Body: 181lb/210lb Armrest: 42lb/60lb
Input voltage	<input type="checkbox"/> AC120V, 60Hz <input type="checkbox"/> AC220V, 50/60Hz <input type="checkbox"/> AC240V, 50Hz	Packing size	Main Body: 46x26x29 Armrest: 48x14x29 (L X W X H)
Safety design	Class I		